**TEST CASE RESULT**

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| **Stress Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Performance testing | Many pictures that have big size | Web page take a long time to load | Take a long time to load the page | Pass | None |
| 2. | Transfer Transaction | Inserting character on the Jumlah/Nominal text fields | Error notification to be displayed | Error notification to be displayed | Pass | None |
| 3. | Transaction | Inserting/selecting nominal greater than cash balance | Message to be displayed: Saldo anda tidak mencukupi | Message to be displayed: Saldo anda tidak mencukupi | Pass | None |
| 4. | Editing data | Data not exist | Error notification to be displayed | Message to be displayed: SQL Fault Exception | Fail | The developer must check this problem immediately. |
| 5. | View the customer’s account statement | View the customer’s account statement with February 31, 2015 as the date parameter | Error notification to be displayed | Message to be displayed: Please enter the proper date | Fail | The developer must check this problem immediately. |

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| **Operations Testing** | | | | | | |
| **S. No** | **Test Cases** | **Test Data** | **Actual Test Result** | **Actual Test Result** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Installing application using installer | Install IG Bank application | Installer error | Successfully installed | Fail | Developer team should recover this error immediately |

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| **Recovery Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | WCF Service is not available | Service is off | Error notification to be displayed | Message to be displayedthat service is not available | Pass | None. |

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| **Compliance Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | .NET Framework not supported WCF Technology | Use .NET Framework version 2.0 | The Application is not working | The application is not working | Pass | None. |

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| **Security Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1 | Login: only registered users with a user id, pin and captcha can enter | Valid user id, Pin and captcha | Login Success.  It will lead the users to their personal website’s home page | Login Success.  It will lead the users to their personal website’s home page | Pass | None |
| 2. | Login: only registered users with Captcha | Valid Captcha, Invalid login parameter | Login Failed.  Message to be displayed: Invalid user id or pin | Login Failed.  Message to be displayed: Invalid user id or pin | Pass | None |
| 3. | Login: only registered users with Captcha | Invalid login parameter and valid Captcha | Login Failed.  Message to be displayed: Invalid user id or pin | Login Failed.  Message to be displayed: Invalid user id or pin | Pass | None |
| 4.. | Entering the Captcha | Invalid Captcha and valid login parameter | Login Failed.  Message to be displayed: Incorrect Captcha | Login Failed.  Message to be displayed: Incorrect Captcha | Pass | None |
| 5. | Editing PIN | Invalid Parameter = Text Fields empty | Change PIN Failed.  Message to be displayed: Fields cannot be empty | Change PIN Failed.  Message to be displayed: Fields cannot be empty | Pass | None |
| 6. | Editing PIN | Invalid Old PIN | Change PIN Failed.  Message to be displayed: Change PIN failed | Change PIN Failed.  Message to be displayed: Change PIN failed | Pass | None |
| 7. | Editing PIN | New PIN and Re-type New PIN not match | Change PIN Failed.  Message to be displayed: Password don't match | Change PIN Failed.  Message to be displayed: Password don't match | Pass | None |
| 8. | Editing PIN | Valid parameter | Change PIN Success.  Message to be displayed: Change PIN Success | Change PIN Success.  Message to be displayed: Change PIN Success | Pass | None |
| 9. | Pembelian Pulsa | Invalid Parameter = Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 10. | Pembelian Pulsa | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Pembelian Pulsa page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 11. | Pembelian Pulsa | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Pembelian Pulsa n page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Pembelian Pulsa Isi Ulang page | Pass | None |
| 12. | Pembelian Lainnya | Invalid Parameter = Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 13. | Pembelian Lainnya | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Pembelian page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 14. | Pembelian Lainnya | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Pembelian page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users toPembelian Lain-lain page | Pass | None |
| 15. | Pembayaran PLN | Invalid Parameter = Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 16. | Pembayaran PLN | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Pembayaran PLN page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 17. | Pembayaran PLN | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Pembayaran PLN page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Pembayaran Listrik / PLN page | Pass | None |
| 18. | Pembayaran PLN | Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 19. | Pembayaran PAM | Invalid Parameter = Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 20. | Pembayaran PAM | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Pembayaran PAM page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 21. | Pembayaran PAM | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Pembayaran PAM page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Pembayaran Air Minum page | Pass | None |
| 22. | Pembayaran PAM | Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 23. | Pembayaran Tiket | Invalid Parameter = Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 24. | Pembayaran Tiket | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Pembayaran Tiket page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 25. | Pembayaran Tiket | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Pembayaran Tiket page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Pembayaran Tiket page | Pass | None |
| 26. | Pembayaran Tiket | Invalid Parameter = Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 27. | Daftar Rekening Sama Bank | Invalid Parameter = Text Field empty | Registration Failed. Message to be displayed: Field cannot be empty. | Registration Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 28. | Daftar Rekening Sama Bank | Valid parameter | Registration Success | Registration Success.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Transfer page | Pass | None |
| 29. | Daftar Rekening Sama Bank | Valid parameter | Registration Failed | Registration Failed.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” and the Acc. No already exist on the list then the message to be displayed: Already on list | Pass | None |
| 30. | Daftar Rekening Sama Bank | Valid parameter | Registration Failed | Registration Failed.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Daftar Rekening Sama Bank page | Pass | None |
| 31. | Daftar Rekening Sama Bank | Invalid Parameter | Registration Failed. Message to be displayed: Account Not Found | Registration Failed. Message to be displayed: Account Not Found | Pass | None |
| 32. | Daftar Rekening Lain | Invalid Parameter = Text Field empty | Registration Failed. Message to be displayed: Field cannot be empty. | Registration Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 33. | Daftar Rekening Lain | Valid parameter | Registration Success | Registration Success.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Transfer page | Pass | None |
| 34. | Daftar Rekening Lain | Valid parameter | Registration Failed | Registration Failed.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” and the Acc. No already exist on the list then the message to be displayed: Already on list | Pass | None |
| 35. | Daftar Rekening Lain | Valid parameter | Registration Failed | Registration Failed.  It will lead the users to website’s Konfirmasi Daftar Rekening Tujuan page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Daftar Rekening Lain page | Pass | None |
| 36. | Daftar Rekening Lain | Invalid Parameter | Registration Failed. Message to be displayed: Account Not Found | Registration Failed. Message to be displayed: Account Not Found | Pass | None |
| 37. | Transfer ke Rekening I.G | Invalid Parameter = Jumlah text field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 38. | Transfer ke Rekening I.G | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Transfer page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 39. | Transfer ke Rekening I.G | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users toTransfer ke Rekening I.Gpage | Pass | None |
| 40. | Transfer ke Rekening I.G | Inserting Character on the jumlah/nominal text field = Invalid Parameter | Transaction Failed. Message to be displayed: Invalid Nominal | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. | Fail | The developer must check this problem immediately. |
| 41. | Transfer ke Rekening Bank Lain | Invalid Parameter = Jumlah text field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 42. | Transfer ke Rekening Bank Lain | Valid parameter | Transaction Success | Transaction Success.  It will lead the users to website’s Konfirmasi Transfer page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Benar” then it will lead the users to Message Transcation Success page | Pass | None |
| 43. | Transfer ke Rekening Bank Lain | Valid parameter | Transaction Failed | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. Nasabah should choose “Benar” or “Salah”, if Nasabah choose “Salah” then it will lead the users to Transfer ke Rekening Bank Lain page | Pass | None |
| 44. | Transfer ke Rekening Bank Lain | Inserting Character on the Jumlah/Nominal text field = Invalid Parameter | Transaction Failed. Message to be displayed: Invalid Nominal | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. | Fail | The developer must check this problem immediately. |
| 45. | Transaction | Inserting/selecting nominal greater than acoount balance | Transaction Failed.  Message to be displayed: Saldo anda tidak mencukupi | Transaction Failed.  Message to be displayed: Saldo anda tidak mencukupi | Pass | None |
| 46. | Transaction | Account balance equals Rp. 25.000 | Transaction Failed.  Message to be displayed: Saldo anda tidak mencukupi | Transaction Failed.  Message to be displayed: Saldo anda tidak mencukupi | Pass | None |
| 47. | Registration customer | Valid Parameter | Registration Success.  Message to be displayed: Add Nasabah Complete | Registration Success.  Message to be displayed: Add Nasabah Complete | Pass | None |
| 48. | Registration customer | Empty text field = Invalid Parameter | Registration Success.  Message to be displayed: Fields cannot be empty | Registration Success.  Message to be displayed: Fields cannot be empty | Pass | None |
| 49. | Editing Customer Data | Valid Parameter | Editing Success.  Message to be displayed: Update Success | Editing Success.Message to be displayed: Update Success | Pass | None |
| 50. | Editing Customer Data | Empty text fields = Invalid Parameter | Editing Success.  Message to be displayed: Update success | Editing Failed.  Message to be displayed: Update Failed | Fail | The developer should recover this error immediately |
| 52. | Editing Saving Account | Valid Parameter | Editing Success.  Message to be displayed: Update Success | Editing Success.  Message to be displayed: Update Success | Pass | None |
| 52. | Editing Customer Data | Empty text fields = Invalid Parameter | Editing Failed.  Message to be displayed: Update Failed | Editing Failed.  Message to be displayed: Update Failed. | Pass | None |

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| **Requirements Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Creating test condition from user | Using valid parameter | Requirements fulfilled | The requirements is not fulfilled | Fail | The developer should add more features to meet the consumer needs |

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| **Regression Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Re-run the application after adding new features | Features meet the consumer needs | Program runs perfectly | There’s a bunch of error line in the code | Fail | The developer should recover this error immediately |

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| **Error-handling Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1 | Login: only registered users with a user id, pin and captcha can enter | Valid use id, Pin and captcha | Login Success.  It will lead the users to their personal website’s home page | Login Success.  It will lead the users to their personal website’s home page | Pass | None |
| 2. | Login: only registered users with Captcha | Valid Captcha, Invalid login parameter | Login failed.  Message to be displayed: Invalid user id or pin | Login failed.  Message to be displayed: Invalid user id or pin | Pass | None |
| 3. | Login: only registered users with Captcha | Invalid login parameter and valid Captcha | Login failed.  Message to be displayed: Invalid user id or pin | Login failed.  Message to be displayed: Invalid user id or pin | Pass | None |
| 4.. | Entering the Captcha | Invalid Captcha and valid login parameter | Login failed.  Message to be displayed: Incorrect Captcha | Login failed.  Message to be displayed: Incorrect Captcha | Pass | None |
| 5. | Editing PIN | Text Fields empty | Change PIN failed.  Message to be displayed: Fields cannot be empty. | Change PIN failed.  Message to be displayed: Fields cannot be empty. | Pass | None |
| 6. | Editing PIN | Invalid Old PIN | Change PIN failed.  Message to be displayed: Change PIN failed | Change PIN failed.  Message to be displayed: Change PIN failed | Pass | None |
| 7. | Pembelian Pulsa | Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 8. | Pembelian Lainnya | Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 9. | Pembayaran PLN | Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 10. | Pembayaran PLN | Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 11. | Pembayaran PAM | Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 12. | Pembayaran PAM | Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 13. | Pembayaran Tiket | Text Field empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 14. | Pembayaran Tiket | Invalid Parameter | Transaction Failed. Message to be displayed: Data Not Found. | Transaction Failed. Message to be displayed: Data Not Found. | Pass | None |
| 15. | Daftar Rekening Sama Bank | Text Field empty | Registration Failed. Message to be displayed: Field cannot be empty. | Registration Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 16. | Daftar Rekening Sama Bank | Invalid Parameter | Registration Failed. Message to be displayed: Account Not Found | Registration Failed. Message to be displayed: Account Not Found | Pass | None |
| 17. | Daftar Rekening Lain | Text Field empty | Registration Failed. Message to be displayed: Field cannot be empty. | Registration Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 18. | Daftar Rekening Lain | Invalid Parameter | Registration Failed. Message to be displayed: Account Not Found | Registration Failed.  Message to be displayed: Account Not Found | Pass | None |
| 19. | Transfer ke Rekening I.G | Text Field Jumlah empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed.  Message to be displayed: Field cannot be empty. | Pass | None |
| 20. | Transfer ke Rekening I.G | Insert Character on the Jumlah/Nominal text field = Invalid Parameter | Transaction Failed. Message to be displayed: Invalid Nominal | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. | Fail | The developer must check this problem immediately. |
| 21. | Transfer ke Rekening Bank Lain | Text Field Jumlah empty | Transaction Failed. Message to be displayed: Field cannot be empty. | Transaction Failed. Message to be displayed: Field cannot be empty. | Pass | None |
| 22. | Transfer ke Rekening Bank Lain | Insert Character on the Jumlah/Nominal text field = Invalid Parameter | Transaction Failed. Message to be displayed: Invalid Nominal | Transaction Failed.  It will lead the users to website’s Konfirmasi Transfer page. | Fail | The developer must check this problem immediately. |
| 23. | Transaction | Inserting/selecting nominal greater than account balance | Transaction Failed. Message to be displayed: Saldo anda tidak mencukupi | Transaction Failed. Message to be displayed: Saldo anda tidak mencukupi | Pass | None |
| 24. | Transaction | Account balance equals Rp. 25.000 | Transaction Failed. Message to be displayed: Saldo anda tidak mencukupi | Transaction Failed. Message to be displayed: Saldo anda tidak mencukupi | Pass | None |
| 25. | Registration customer | Empty text field = Invalid Parameter | Registration Failed.  Message to be displayed: Fields cannot be empty | Registration Failed.  Message to be displayed: Fields cannot be empty | Pass | None |
| 26. | Editing Customer Data | Empty text fields = Invalid Parameter | Editing Success.  Message to be displayed: Update Success | Editing Failed | Fail | The developer must check this problem immediately. |
| 27. | Visiting non-exist page | Visiting non-exist page | Server error notification to be shown | Message to be displayed: HTTP Error 404 | Fail | The developer should recover this error immediately |
| 28. | View the customer’s account statement | View the customer’s account statement with February 31, 2015 as the date parameter | Error notification to be displayed | Message to be displayed: Please enter the proper date | Fail | The developer must check this problem immediately. |
| 29. | View the customer’s account statement | View the customer’s account statement with February 31, 2015 as the date parameter | Error notification to be displayed | Message to be displayed: Please enter the proper date | Fail | The developer must check this problem immediately. |

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| **Manual-support Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Users’ manual | Make user’s manual | User could understand the manual | The developer not creating user’s manual | Fail | The developer should create user’s manual |

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| **Intersystem Testing** | | | | | | |
| **S.No** | **Test Cases** | **Test Data** | **Actual Test Results** | **Expected Test Results** | **Pass or Fail Test Criteria** | **Comments** |
| 1. | Transaction | Database is not created yet | Transaction is not saved | WCF Service throws SQL Fault Exception | Pass | None |
| 2. | Transaction | Database exists | Transaction saved | Data saved | Pass | None |
| 3. | Registration Customer | Database is not created yet | Data is not saved | Message to be displayed: SQL Fault Exception | Fail | The developer must check this problem immediately. |
| 4. | Registration Customer | Database exists | Data saved | Data saved | Pass | None |
| 5. | Editing Customer Data | Database is not created yet | Data is not saved | Message to be displayed: SQL Fault Exception | Fail | The developer must check this problem immediately. |
| 6. | Editing Customer Data | Database exists | Data saved | Data saved | Pass | None |
| 7. | Editing Saving Account | Database is not created yet | Data is not saved | Message to be displayed: SQL Fault Exception | Fail | The developer should recover this error immediately |
| 8. | Editing Saving Account | Database exists | Data saved | Data saved | Pass | None |
| 9. | Login | Database is not created yet | Cannot do login | Message to be displayed: SQL Fault Exception | Fail | The developer must check this problem immediately. |
| 10. | Login | Database exists | Do login | Showing main menu form | Pass | None |
| 11. | View the account statement | Database exists | View the detail of all account statement except the nominal of deposit | View the detail of all account statement | Fail | The developer must check this problem immediately. |
| 12. | View the account statement | Database is not created yet | View the empty table | Message to be displayed: SQL Fault Exception | Fail | The developer must check this problem immediately. |